

CUSTOMER INFORMATION SHEET /KNOW YOUR POLICY

This document provides key information about your policy. You are also advised to go through your Policy Document.

SI. no.	Title	Description in Simple Words (Please refer to applicable Policy Clause	Policy Clause
		Number in next column)	Number
1.	Name of the Insurance Product And Unique Identification Number (UIN)	LIC'S NEW TECH TERM (UIN:512N351V02)	Part A
2.	Policy Number		Part A
3.	Type of Insurance Policy	Pure Risk	Part B - Definitions
4.	Basic Policy details	• Instalment Premium (Rs): (Taxes, if any, as applicable from time to time are charged extra).	Schedule
		Mode of premium payment:	Schedule
		Premium Payment Term:	Schedule
		Policy Term:	Schedule
		Basic Sum Assured (Rs):	Schedule
		Death Benefit Option chosen:	Schedule
		 Sum Assured on Death: For Regular premium and Limited premium payment policy, "Sum Assured on Death" is defined as the highest of: 7 times of Annualised Premium; or 105% of "Total Premiums Paid" upto the date of death; or Absolute amount assured to be paid on death. 	Condition 1.A of Part C
		 For Single premium policy, "Sum Assured on Death" is defined as the higher of: 125% of Single Premium. Absolute amount assured to be paid on death. 	

		Where, Absolute amount assured to be paid on death shall depend on Death Benefit Option chosen at the time of taking this policy and is as under: Option I: Level Sum Assured Absolute amount assured to be paid on death shall be an amount equal to Basic Sum Assured, which shall remain the same throughout the policy term.	
		Option II: Increasing Sum Assured Absolute amount assured to be paid on death shall remain equal to Basic Sum Assured till completion of fifth policy year. Thereafter, it increases by 10% of Basic Sum Assured each year from the sixth policy year till fifteenth policy year till it becomes twice the Basic Sum Assured. This increase will continue under an in-force policy till the end of policy term; or till the Date of Death; or till the fifteenth policy year, whichever is earlier. From sixteenth policy year and onwards, the Absolute amount assured to be paid on death remains constant i.e. twice the Basic Sum Assured till the policy term ends.	
5.	Riders opted, if any	< <not (if="" applicable="" is="" not="" opted)="" rider="">> <<rider (as="" above,="" and="" benefits="" by="" conditions="" details="" for="" mentioned="" name="" of="" opted="" policyholder)="" refer<="" riders(s),="" th="" the="" uin=""><th>Schedule</th></rider></not>	Schedule
6.	Policy Coverage / benefits payable	 Benefits payable on death: Death Benefit payable, on death of the Life Assured, during the policy term after the date of commencement of risk, but before the stipulated Date of Maturity, provided the policy is in-force shall be "Sum Assured on Death". 	Condition 1.A of Part C
		 Benefit payable on maturity: No Maturity Benefit shall be payable. Surrender benefits: No surrender value will be available under this Policy. However, on receipt of request for 	Condition 1.B of Part C Condition 4 of Part D

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		surrender under a Single Premium and Limited Premium payment policy, an amount equal to Unexpired Risk Premium Value if any, shall be payable. The formulae to arrive at such amount have been detailed under Condition 4 of Part D of Policy Document.	
		• Options: Option to take Death Benefit in instalments: This is an option to receive Death Benefit in instalments over the chosen period of 5 or 10 or 15 years instead of lump sum amount under an in- force policy. This option can be exercised only by the Life Assured during his/her lifetime, for full or part of the Death proceeds payable under the policy.	Condition 8 of Part D
7.	Options available (<i>in</i> case of Linked Insurance Products)	Not Applicable	
8.	Option available (in case of Annuity product)	Not Applicable	
9.	Exclusions (events where insurance coverage is not payable), if any.	Suicide Exclusion: The provisions related to claim payment in case of death due to suicide shall be subject to the conditions as specified herein under: Under Regular /Limited Premium Payment policy: If the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk or from the date of revival of the policy, as applicable, the Nominee or Beneficiary of the Life Assured shall be entitled to 80% of the total premiums paid (excluding any extra premium, rider premium and taxes) till the date of death, provided the policy is in force. This clause shall not be applicable for a lapsed policy as pothing is payable under	Condition 2 of Part F
		 lapsed policy as nothing is payable under such policies. <u>Under Single Premium policy</u>: If the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk, the Nominee or Beneficiary of the Life Assured shall be entitled to 80% of the Single Premium paid excluding any extra 	

		pren	nium, rider	premium and taxe	S	
10.	Waiting/ lien Period, if any	Not Ap	plicable			
11.	Grace period	30 Da	ays	Condition 3 of Part C		
12.	Free Look Period	30 Da	ays			Condition 7 of Part D
13.	Lapse, paid-up and revival of the Policy	 The following applicable in case of Regular premium and Limited premium payment policies: Lapse: A policy would lapse on non-payment of due premium within the days of grace. All the benefits shall cease after the expiry of grace period from the date of First Unpaid Premium. However, an amount equal to Unexpired Risk Premium Value, if any, shall be payable and the policy shall terminate. 				Condition 3 and Condition 4 of Part D
		• P	aid-up: No	ot Applicable.		Condition 2 of Part D
		• R m Li P	Condition 3 of Part D			
14.	Policy Loan, if applicable		s the case oplicable			Condition 5 of Part D
15.	Claims/ Claims Procedure	d a • T	rief proce ocuments ccount de urn Arour ettlements	-	Condition 4 of Part F	
		S No	Service	Description of Item / Service	TAT	
		1	Death Claims	Death claims settlements not requiring Investigations	15 days	
				Early Death Claims requiring investigations - decision & payment	45 days	
		2	Survival, Maturity, Annuity payments	Settlement of Maturity Claims Settlement of Survival Benefits	On due date	

			1	1	,	
			1	Annuity		
				payments/Pensio		
				n Payments		
			Auto	Policy Payments	One	
			Action	information(Surviv	month	
		2			before	
		3	by	al Benefits,		
			Insurer	Maturity Benefits)	due	
					date	
		-				
		_				
		• L	_ink for do	wnloading claim f	form :	
		ł	https://licing	dia.in/web/guest/dov	wnload-	
		-	orms			
				details, we reque		
		regul	arly check	our website www.lie	cindia.in	
		0	2			
16	Policy Servicing	_ •		ad Times (TAT).		
16.	Policy Servicing	• 7	urn Arou	nd Time (TAT):		
		C	Description	n of light of	TAT	
		S		on of Item of	TAT	
		No	Service			
		1		cy service requests	7 days	
			concerning	g mistakes /		
			correction	s in the policy		
			document			
		2		cancellation and	7 days	
		_		n the date of receipt	7 days	
			of request			
		-		of Address (1/1/2	7 devie	
		3	•	of Address (KYC	7 days	
				e complied)	L	
		4	Registratio		7 days	
				n, Assignment		
		5	Alteration	in original policy	7 days	
				(where applicable)		
		6	Policy Loa		7 days	
		7		on Policy revival	7 days	
		'		eceipt of all	, adyo	
			requireme		7 d c : : :	
		8		Premium Payment	7 days	
			certificates	· · ·		
		9		uplicate Policy	7 days	
		10	Premium o	due intimation	One	
					month	
					before	
					due date	
		11	Surrender	or Partial	7 days	
			withdrawa		, 44,5	
			withurawa		L	
		\triangleright	Helpline/C	all centre number: (01_022	
		-		all centre number:	31-022-	
			68276827			
		SMS LICHELP <policy number=""> to</policy>				
		9222492224				
				_ ·		
		\triangleright	vvnatsApp	No- 8976862090		
		Col	<u>ntact detail</u>	s of the Insurer:		

	 Please contact us at our E the details of which are in the Part A (First Page) document Alternatively please visit <u>https://licindia.in/branch</u> to Brach Please visit <u>https://licindia.in/web/guest forms</u> for downloading app and list of documents require bank account details. For updated details , we re regularly visit our website <u>www.licindia.in</u> 	mentioned in of the policy locate your <u>/download-</u> licable forms red including	
17. Grievances /Complaints	S Description of Item of No No Service 1 Acknowledgement complaint to complaint 2 Action on Complaint and Intimation of decision to the complainant 3 If complaint is NOT resolved, communicate the details to the Policyholder of the options including referring the complainant to Insurance Ombudsman / Consumer Court • Contact details of Redressal Officer of the Im You may contact the Redressal Officer on the a mentioned in the Part A (F of the Policy Document. • Alternatively the details of Redressal Officers can be f below https://licindia.in/web/guest/ • Link for registering the with the Insurer's portal: If you are a registered por you can directly register grievance and track its state our Customer Portal www.licindia.in. You can also	Grievance ddress as first page) f Grievance ound on the link: grievances grievances grievance olicy holder complaint/ tus through (website)	Part G

e-mail_id: <u>co_complaints@licindia.com</u> for redressal of any grievances.	
Link for registering: https://ebiz.licindia.in/D2CPM/?_ga=2.7 2703123.1272923387.1677050657- 120722208.1677050657#Login	
 Contact details of Ombudsman: You can also approach Insurance Ombudsman whose Address and contact details is given in Part A (First page) of the Policy Document. Alternatively the details of Ombudsman can be found on the below link: <u>https://cioins.co.in</u> 022-69038800/69038812 	

Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place: (Signature of the Policyholder)

Date:

Note:

- i. Product related documents including the Customer Information sheet are available on Corporation's website <u>www.licindia.in</u>
- ii. In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.